Welcome

- Sehar, Anders, Dani, Karel, Bikram, Lennard, Carlos present from board
- Bella not present at the start, pre-announced - arrived by the end of bank documents
- 2 other residents present: Mihhail, Lars

Meeting chair (conductor) and minute-taker for today

Conductor: Anders
Minute-taker: Lennard

Approval of the agenda

1. Welcome
2. Conductor and minute-taker for today
3. Approval of the agenda and the minutes from 14 October
4. Bank documents

◦ Fill in the Bestyrelsesoversigt
◦ Upload ID (passport, driving licence or sundhedskort). Please bring a photo of your ID
◦ Minutes from the last GA

5. Action points from 14 October (information)

◦ Bella: Tower B upper floor residents to create tickets for the trash issue
◦ Bella: new flyer design (interim QR codes added by Karel)
◦ Code of conduct: taken over by Anders, still in progress. Decision at next meeting
◦ Bikram: add all board members as Kaktus Life admins
◦ Dani: accept or reject the secretary role
◦ Carlos: sign the financial overview 2025 with Susanne
◦ Carlos and Lennard: bank requirements and board member info
◦ Bikram: Team Kaktus at our next meeting and a meeting on the financial agreement
◦ Lennard: post financial overviews on the website

6. Updates since last meeting (Karel's work)

◦ New credentials for website and Google Drive
◦ Anonymous message function on the website
◦ Printer at Get Help/Riccos

7. Team Kaktus

◦ Communication agreement
◦ Member contributions from July onwards and standard receipts

8. Building issues

◦ Trash and smell in Tower B storage areas

9. Open tasks (volunteers wanted)

◦ Suggestions for changes to the articles
◦ Collect questions for LLO and contact them
◦ Review old board minutes for unresolved issues (incl. missing minutes from Thorsten)

10. Monthly expense overview (Treasurers)
11. Next meeting (bi-weekly, week 47)

12. Any other business

◦ Parked: parking spaces, first aid course for residents, non-profit status (CVR, ask LLO)

Bank documents

Fill in the Bestyrelsesoversigt
- All except Bella filled it in

Upload ID (passport, driving licence or sundhedskort). Please bring a photo of your ID
- All IDs except Bella's uploaded

Minutes from the last GA
- Uploaded to drive
- Action point: Lennard to upload the articles from the website
- Action point: Carlos to send everything in

Action points from 14 October (information)

Bella: Tower B upper floor residents to create tickets for the trash issue
- Affected apartments identified by Bella and Anders, not contacted yet
- Anders to follow up on a due date for fix with Team Kaktus

Bella: new flyer design (interim QR codes added by Karel)
- Interim QR codes on the move in flyers affixed and small ones on the big posters
- See section below for more info

Code of conduct: taken over by Anders, still in progress. Decision at next meeting
- Come back to it next time

Bikram: add all board members as Kaktus Life admins
- Dani to add the rest of the board as community admins, all are general chat admins

Dani: accept or reject the secretary role

Carlos: sign the financial overview 2025 with Susanne
- Has been done and uploaded to drive

Carlos and Lennard: bank requirements and board member info
- See previous section

Bikram: Team Kaktus at our next meeting and a meeting on the financial agreement
- Initial discussions had, see section below

Lennard: post financial overviews on the website
- Still to be done

New Flyer Design

- Bella has been working on a new design for the flyer
- Flyer to contain basic board info, QR code to new residents landing page on website
- Bella showed two visual proposals - they are great!
- Whatsapp community will also be on the website
- Create a version also for the existing residents, we can post them on people's doors
- From Lars (Thank you Lars!) - QR codes can be hung up in locked area like laundry room
- Action Point: Karel to create the new residents landing page in coordination with Bella

Updates since last meeting (Karel's work)

New credentials for website and Google Drive

- To be discussed whether we use our personal accounts to access or whether we all access via the central board account

Anonymous message function on the website

- Fantastic initiative, messages get sent to the webmail
- Karel to investigate adding an anonymous response function

Printer at Get Help/Riccos

- Residents can now print via their phone when connected to the wifi

Team Kaktus

- Soren and Natascha have left Team Kaktus, new roles within Inna

Communication agreement

Member contributions from July onwards and standard receipts

- Isabella would like to join a meeting soon, we need to communicate a date for them to attend and either Isabella or a replacement will come
- Bikram will forward the next meeting date so we can discuss
- We will discuss with them in that meeting general communication lines as well as how we handle the membership contributions
- Isabella mentioned that Team Kaktus are investigating partnerships with SHC and Maximum
- SHC management are interested to meet with KRA board members to broker deals independent of Team Kaktus

Building issues

Trash and smell in Tower B storage areas

- Door was opened to diffuse the smell, but now it has been closed again
- Team Kaktus have said they are trying to seal the door
- Problem may go further than just the door, as there are also ventilation pipes

Other

- Dirtyness and smell also possibly causing elevator issues
- Kitchen restocked cutlery and pots and pans last week
    - Bella suggested to colour code with ugly colours to make it easy to sort and stop people from stealing
    - Team Kaktus should keep it stocked, how they do that we don't care
    - We can bring this up on Thursday in their community meeting
    - Kitchen doors (and other doors in the building) cannot be opened one-handed - safety/accessibility
- Buildings don't have numbers at the entrances - which can be an issue with ordering
    - To bring up with Kaktus?

Open tasks (volunteers wanted)

Suggestions for changes to the articles

- 2022 law governs resident associations (https://retsinformation.dk/eli/lta/2022/748), which our articles should be an addendum to, but cannot change
- Currently our articles disagree with the law (e.g. GA should be in Q1 not by September)
- Carlos to send articles to LLO for legal opinion

Collect questions for LLO and contact them

- Lennard & Anders to collect questions
- Carlos to set up a general meeting with LLO to discuss articles and general issues with their support
- What happens when a board member moves out or needs to resign for another reason
- Karel to contact different organisations for legal representation to see what other options offer outside LLO

Review old board minutes for unresolved issues (incl. missing minutes from Thorsten)

- Carlos to chase up old minutes
- Not necessary to take further actions from it

Monthly expense overview (Treasurers)

- We have been paid 😀 July through October membership fees have now been received from Team Kaktus/Inna
- LLO and bank have been paid as usual
- Suzanne and Carlos signed off on these, and will do LLO november before Lennard is fully approved

Next meeting (bi-weekly, week 47)

- Monday 16th November agreed by all, 19.30
- Bikram to invite Team Kaktus and organise room

Any other business

- Bikram to set up a separate meeting with SHC - not required that all board members attend, Bikram will communicate a selection of dates and then available board members can join
- Request for board members to be more proactive with feedback
- Parked: parking spaces, first aid course for residents, non-profit status (CVR, ask LLO), Buddy programme for new residents, Specifics for Google Drive Sharing (personal accounts vs association account)

Action Points

- **Anders**: follow up on a due date for trash issue fix with Team Kaktus
- **Bella**: continue working on a new flyer for new (and existing) residents
- **Karel**: create the new residents landing page in coordination with Bella
- **Carlos**: send new board information to bank

- **Anders**: prepare code of conduct edits for next board meeting
- **Dani**: add remaining board members as Kaktus Life community admins
- **Bikram**: liaise with Team Kaktus to get a representative to attend next board meeting
- **Lennard**: post financial overviews to the website
- **Karel**: investigate response function for anonymous messages to the website
- **Lennard**: prepare agenda to send to Team Kaktus for next board meeting
- **Bikram**: set up a meeting with SHC management to talk about SHC-KRA deal independent of Inna/Team Kaktus
- **Carlos**: send current articles to LLO for a legal opinion (and as a test for them)
- **Lennard/Anders**: collect questions for legal support organisation(s)
- **Carlos**: set up a meeting with LLO to discuss articles as well as revisit contract and quality of service
- **Karel**: contact different organisations for legal representation to see what other options offer outside LLO
- **Carlos**: chase up old minutes from Thorsten
- **Bikram**: reserve conference room