

Kaktus Resident Association - Board Meeting - Minutes

Date	2023-10-08
Location	Kaktus Towers, Tower A, Get Work Done
Attendees	Nikita, Jesper, Alissa, Andreas, Benjamin, Caroline, Erkan, Sophie
Absentees	Sofie

Agenda

1. Roles and effort in the board
2. Collaboration with Cobblestone.
3. Additional Business

Minutes

1. Board Roles, Expectations and Focus Points

1.1 Roles and expectations in the board

Roles and expectations for board members were discussed, including active participation, representation of all residents, and regular updates to the community.

1.2 Focus points in the board

The board discussed addressing the problems in the building process and increasing transparency for residents of the Kaktus Towers. The following was discussed:

Compensation

- Noise issues from the building sites.
- Building dust and debris on the hallways are being dragged inside of our apartments when we enter our homes.
- Lack of cleaning when we moved in.
- Common areas not being done – especially the laundry.
- The waiting times – we aren't getting the issues in our apartments fixed.
- The power and water outages – no emergency lighting in the hallways, stairwells etc.

Communication with Cobblestone

- What can we help with vs. what Cobblestone's area is.
- Where does our power lie?
- Do we need a reply in our email that informs people what kind of issues they need to bring up with Cobblestone directly.

Other

- Keys – perhaps a solution to call a guy who can program a key for you in case one is lost.
- The fee will still stand but should be a lot lower. This is to avoid the lock smith and the extremely high fees.

- Reception and common areas – we need a plan for when it is finished and how it will work. What parts of the common areas and the outside areas are public, and which are resident only? How will they ensure that the resident-only areas don't turn into "tourist spots"? We need clear rules for the public areas as well (in terms of noise issues).
- Curtains update.
- A solution regarding the gaps over our balcony doors – like a rain gutter that can lead the rain away.
- Door phone system.
- Surveillance in the bike parking and depot area.
- Was there a daily fine for not having the building done on time? We need a look at the finances.
- Is it possible for us to change our power provider?
- The internet/phone signal needs to be enhanced.
- The open area between the two buildings where a lot of non-residential people cross. Will Kaktus Towers close one area off only for the residents?

2. Collaboration with Cobblestone

We will attempt to start over with them to create a foundation of better communication.

Respectfully remind them, that we are backed up by the people living here – we have the signatures. We represent everyone and have the residents' best interest in mind.

We will present the Kaktus team with 3 options to choose from (time and date) and hopefully we will be able to set up a meeting with them. This strategy is to prevent our suggestion of a meeting being too abstract and hopefully meet them halfway.

3. Additional Business

3.1 Who takes care of the email

Sophie and Nikita will handle the email